

PITCH BOOKING CANCELLATION CONDITIONS: stays of 3 days or more:

A paid reservation guarantees the guest, under the conditions set out in these General Terms and Conditions, a free pitch after 2pm.

The reservation will be held until 22.00 on the day of arrival. The reservation fee of EUR 25 is non-refundable under any circumstances.

- The guest has the right to cancel the stay in writing. In this case, Adria Ankarán is entitled to reimbursement of the cancellation costs, the amount of which depends on the time during which the guest submitted the cancellation:
 - In case the cancellation is made more than 14 days in advance, it can be transferred to a new period, only the cost of the reservation is retained.
 - Up to 14 days prior to arrival: administrative and bank charges EUR 20 and pitch reservation EUR 25.
 - From 13 to 7 days before arrival, we charge 80% of the reservation already paid.
 - Less than 7 days before arrival, we retain 100% of the reservation paid.
 - No cancellation, departure on day of arrival, no-show - 100% of the paid reservation will be retained.
- In case of force majeure, the reservation can be transferred to another date at no cost if the change is notified up to 7 days before arrival.
- In case of departure from the pitch before the expiry date of the reservation, an additional day will be charged with all services for all persons as used, except for the tourist tax.
- Any modification of the reservation after its confirmation will be charged an additional EUR 10.

Refunds of advance payments due to cancellations made within the time limits set out above will be refunded after 30 days have elapsed from the date of cancellation. Cancellations must be notified in writing in order for the advance to be refunded.

PITCH BOOKING CANCELLATION CONDITIONS: stays of less than 3 days:

A paid reservation guarantees the guest, under the conditions set out in these general conditions, a free pitch after 2pm.

The reservation will be held until 22:00 on the day of arrival. The reservation fee of EUR 25 is non-refundable under any circumstances.

- The guest has the right to cancel the stay in writing. In this case, Adria Ankaran is entitled to reimbursement of the cancellation costs, the amount of which depends on the time during which the guest submitted the cancellation:
 - In case the cancellation is made more than 7 days in advance, the cancellation can be carried over to a new period, only the cost of the reservation will be retained.
 - In case of cancellation less than 7 days prior to arrival, 100% of the advance payment will be retained - €25 for the reservation and €20 for the administrative costs.
 - In case of departure from the pitch before the expiry date of the reservation, an additional day will be charged with all services for all persons as used, except for the tourist tax.
 - Any modification of the reservation after its confirmation will be charged an additional EUR 10.

Refunds of advance payment due to a reservation validly cancelled within the time limits set out above will be refunded after 30 days after the cancellation has been approved. Cancellation must be notified in order for the advance to be refunded.

in writing.