



CAMPSITE RULES 2026

1. The campground is tentatively open for camping from **April 3 to November 1, 2026**.
2. The campground reception is open according to the schedule posted on the entrance doors. After the campground reception closes, check-in, check-out, and other services are handled via the hotel reception at **Hotel Dvorec Convent**, which operates 24 hours daily (or, in winter months, according to the hours posted at the hotel).
 - Hotel Convent phone: +386 5 66 37 444
 - Camp phone: +386 5 66 37 350
3. Upon arrival at the camp, the guest must check in at the reception and present a valid identity document (identity card, passport, driver's license). All guests who will stay on the plot or in a dwelling unit must be registered.
4. Only persons who are registered at the campground reception are permitted to reside in the camp.
5. Tourist tax and other services must be paid on the day of arrival.
 - Individual guests in mobile homes may stay until **10:00 a.m.** on the day of departure.
 - Individual guests on plots must depart no later than **2:00 p.m.**
If departure is delayed beyond the scheduled time, services will be charged until the next day. Flat-rate (seasonal) guests may check out and pay for services on departure day up to the reception's closing time.
6. Persons, animals, or vehicles discovered by campground staff during inspections that are not registered must pay **double** the standard service rate according to valid price lists. The campground management may expel such persons from the campground and place them on a "stop list," barring future entry. A guest who fails to properly register on arrival bears all costs, penalties, and fines incurred by the company Adria d.o.o. from police, municipal authorities, or other authorities.
7. A **visitor** is a person visiting a registered guest at a plot. The visitor must register at reception upon arrival. A visitor may not stay overnight. The maximum permitted stay for a notified visitor is **3 hours**; beyond that, the visitor must pay the full campground daily rate. Vehicle access by visitors to plots is not allowed.

8. Camp guests within the Adria resort may not advertise, offer, or sell goods or services without explicit written permission from Adria. Violation is a serious breach of contract and may be cause for immediate termination of the stay.
9. During check-in the vehicle's license plate is recorded in the reservation system, allowing entry and exit via an automatic barrier. Barrier passage is permitted only for vehicles registered in the system. Only **one car per plot** is allowed to park free of charge. Each vehicle of individual guests must display an identification card issued at reception.
10. Guests in mobile homes or caravan plots with a paid **annual flat rate** are admitted based on valid guest lists submitted by the owners at the start of each season.
11. Upon check-in, the guest pays a deposit and receives a **bracelet** (for shower and outdoor pool use during operating hours) and a plot number plate. These must be returned at the end of the stay. In case of loss, theft, damage or non-return, the campground may retain the deposit (10 €/item) or charge for replacement according to the valid price list.
12. The key to the mobile home is collected at reception on arrival and must be returned on the day of departure by 10:00 a.m.
13. At the campground reception, guests can obtain sewing kits, bags for dirty laundry (if using the resort laundry), personal-hygiene items, and may order laundry or ironing at the hotel laundry (at posted prices). For emergencies, a phone or phone charger may be borrowed. Subject to availability, electric cables and adapters are also available for rent.
14. While staying in the camp, guests must not cross other plots; foot traffic should use roads. Causing disturbance to others (shouting, loud singing, loud music, radios, TV, etc.) is prohibited. Quiet hours are from **22:00 to 06:00**. During this time, vehicle entry/exit is not permitted, except in emergencies (medical transport, rescue, emergency vehicles). Guests may report violations during the night to reception or security using the phone number posted on the campground map. Due to noise disturbance, hospitality may be revoked.
15. The campground is not responsible for lost, stolen, or damaged items belonging to guests, or for accidents or damage in cases of force majeure (flood, fire, earthquake, storm), or caused by third parties. Nor is it responsible for vehicles parked in or outside the campground. Liability exclusion is maximal within the bounds of applicable law.
16. Every guest must separate waste in designated bags and carry it to the central disposal site near the campground reception. Improper disposal of waste (outside designated depot) will incur a **flat penalty of 10.00 €** to cover staff removal work. The guest is responsible for cleanliness of their plot and surroundings. In case of repeated violations after warnings, hospitality may be revoked.
17. Swimming outside designated resort bathing areas and outside the operating hours and schedule of the beach is at the guest's own risk. Guests must comply with pool and sea bathing regulations. During night hours (22:00–06:00), staying on the beach or piers is prohibited for safety. Recreational fishing is not permitted on the official resort beach or piers.
18. Money, jewelry, and valuables may be stored for a fee in the safe at the campground reception.
19. All found items must be handed over to the campground reception.

- 20.** In case of fire, call **112** or the campground reception. Fire extinguishers are located in visible places across the campground for use.
- 21.** The campground staff assigns or approves the camping plot based on available free space.
- 22.** All pets must be registered on arrival. The guest must, if requested, present the pet's vaccination record. The campground may refuse entry to pets without a valid rabies vaccination. Dogs must be on a leash; dangerous breeds must wear a muzzle. Owners are responsible for their pets' behavior and cleaning up waste. In case of improper conduct or an attack, hospitality may be revoked, or muzzles required. A designated dog beach is marked on the sea shore; a dog shower is located behind sanitary block 4. Failure to clean up dog waste incurs a **10.00 €** flat penalty. Unregistered pets are considered a serious violation and may lead to eviction.
- 23.** In the campground, it is required to:
- maintain order and cleanliness
 - use water and energy sensibly
 - supervise children, protect people, animals, and the environment
 - ensure fire safety
 - separate waste according to instructions
- 24.** In the campground it is **not allowed** to:
- make open fires, except in designated areas
 - bring explosive or flammable substances
 - drive over 10 km/h
 - dispose of bulky waste
 - have dogs off leash
 - take dogs to bathing or sea areas not designated for them
 - alter terrain or property (build fences, dig trenches, dig up land, saw or break trees, install utilities, etc.)
 - use water for washing vehicles or watering
 - add or modify structures around mobile homes without written consent
 - leave electrical or gas appliances unattended
 - plant vegetables or flowers on the plot
 - mow grass with noisy mowers on weekends or before 9:00 a.m.

If a guest is observed exceeding the speed limit twice, their right to drive within the campground may be revoked for a period.

- 25.** Camp representatives may inspect registration of guests, dwellings (tents, trailers, motorhomes, mobile homes), pets, vehicles, and vessels.

- 26.** After a guest's stay ends, they must remove their trailers, tents, mobile homes, motorhomes, and belongings from the plot and campground area. If they fail to remove them, the campground may cover storage and removal costs from such abandoned items. The guest will be notified in writing **1 month before** disposal. The debt includes storage fees and plot rental if the campsite was thereby prevented from renting out to others. Debts are charged at the valid rates for the current year.
- 27.** In case of storm, natural disaster, or other dangerous weather, campground staff may evacuate guests to parking areas near the hotel or other resort buildings or surfaces. During evacuation, guests must follow staff instructions.
- 28.** The data controller is **Adria Turistično podjetje d.o.o.**, Jadranska cesta 25, SI-6280 Ankaran. Personal data are collected and processed in accordance with applicable data protection law and the campground's Privacy Policy. The data are used only for purposes described in the policy and for enforcement of the campground rules, and are not shared with third parties. The Privacy Policy is available at reception and published online.
- 29.** We wish our guests to feel safe and relaxed, and we want to ensure a dignified, healthy work environment for staff. Therefore, we reserve all rights to refuse or terminate a guest's stay to the fullest extent permitted by law in cases such as:
- the guest has previously violated the rules;
 - the guest threatens or has threatened safety or health of others or staff;
 - the guest has unpaid financial obligations to the campground;
 - the guest has resided unregistered or allowed unregistered guests;
 - the guest behaves disrespectfully, insults, harasses, or threatens staff or other guests;
 - the guest uses open fire, tampers with water, gas, or electrical installations, etc.
 - the guest interferes with the electricity meter or installations (which may lead to the guest being placed on the "stop list").

Decisions to refuse entry or terminate a stay are at the sole discretion of the campground. If a guest refuses to leave, security or law enforcement may be involved; the guest bears eviction costs. A request for reentry may be considered **after 20 years**.

WE WISH YOU A PLEASANT STAY!

Ankaran, December 1, 2025
Maruška Kokalj
Director, Adria Turistično podjetje